In the YouthBuild model, case management is a main factor in participant success. Beyond education and occupational training, young people need support in a variety of areas ranging from basic needs such as housing and healthcare to behavioral change interventions. Partners play a key role in supporting participant success and tracking partner deliverables and interactions with participants is an important part of case management.

Provision and documentation of supportive services, both internally and through partners, is an essential component of quality case management. A strong case management function is essential to participants’ completion of the program and to their persistence in post-secondary education, continuing training, or employment.

This webinar explores the role of partnership management in case management. We also discuss the discipline of documentation necessary to develop and implement a solid case management system and design individual participant plans.

Some of the case management topics discussed will be:

- Assessment
- Individual Development Plans
- Case Conferencing
- Partnerships with Career Centers and employers
- Addressing challenges such as substance use and trauma